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In Re Patent Application of: Daniele V LEVY et al.
Application No.: 09/515,575
Filed: February 29, 2000
For: METHOD AND SYSTEM FOR HARVESTING FEEDBACK AND COMMENTS REGARDING MULTIPLE
ITEMS FROM USERS OF A NETWORK-BASED TRANSACTION FACILITY
Enclosed are the following documents: Proposed Amendment (10 pages)

URGENT

Recipient of Fax:

Please call Examiner **Pedro Kanof** as soon as fax is received (703) 308-9552.

Pedro:

The amendments emphasize the harvesting (collection) of feedback; rather than the display of feedback.

Further, I confirm our telephone interview scheduled for Thursday June 27, 2002, 2:30 EST.

Kind regards,

Mark Vatuone

CONFIDENTIALITY NOTE

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(Rev. 11/23/97)

1. A method of harvesting feedback pertaining to transactions facilitated by a network-based transaction facility, the method including:

identifying a plurality of transactions associated with a first user;

communicating user interface information to a client via a communications network, the user interface information including transaction information concerning at least first and second transactions of the plurality of transactions and specifying a single feedback interface facilitating user input of feedback information for each of the at least first and second transactions of the plurality of transactions; and

receiving the feedback information, provided by the first user through the single feedback interface, for each of at least the first and second transactions, the feedback information being received via the communications network.

2. The method of claim 1 wherein the identifying of the plurality of transactions comprises identifying completed transactions in which the first user participated.

3. The method of claim 2 including identifying the completed transactions as transactions in which the first user participated as a buyer.
4. The method of claim 2 including identifying the completed transaction as transactions in which the first user participated as a seller.
5. The method of claim 2 wherein the identifying comprises identifying the completed transactions in which the first user participated within a predetermined time period.
6. The method of claim 1 wherein the communication of the user interface information comprises communicating a markup language document and wherein the transaction information includes text information describing at least the first and second transactions.
7. The method of claim 6 wherein the user interface information defines a respective feedback input field associated with each of the first and second transactions via which the feedback information for each of at least the first and second transactions is user-inputted.
8. The method of claim 8 wherein the user interface information defines a type indicator via which type information, indicating a feedback type for

the feedback information for each of the at least first and second transactions, is user-inputted.

9. The method of claim 8 wherein the type information indicates the feedback type as being any one of a group including positive feedback, negative feedback and neutral feedback.
10. The method of claim 8 wherein the type indicator comprises any one of a group including a collection of check boxes and a collection of radio buttons.
11. The method of claim 6 wherein the user interface information defines a respective skip indicator for each of the at least first and second transactions, each skip indicator being user-selectable to indicate whether or not feedback is being provided via the feedback interface for an associated transaction.
12. The claim of 11 wherein each of the respective skip indicators comprises any one of a group comprising a check box and a radio button.
13. The method of claim 1 wherein the user interface information defines a filter input field via which a filter criteria is user-inputted, the filter criteria

being applied to the plurality of transactions to define a subset thereof for display via the feedback interface.

14. The method of claim 13 wherein the filter criteria comprises a user identifier identifying a second user associated with at least one transaction of the plurality of transactions.

15. The method of claim 13 wherein the filter criteria comprises a transaction identifier identifying at least one of the plurality of transactions.

16. The method of claim 1 including populating a feedback data structure with the feedback information for each of the at least first and second transactions.

17. The method of claim 1 wherein the transaction information includes any one of a group including user, item, description and date information.

18. A method of displaying a single user interface to harvest feedback pertaining to transactions facilitated by a computerized transaction facility, the method including:

displaying transaction identification information for each of a plurality of transactions within [a] the single user interface displayed on a display device; and

displaying a feedback input for each of the plurality of transactions within the single user interface as displayed on the display device,

wherein each feedback input is displayed so as to indicate an association with respective transaction identification information and wherein each feedback input comprises an input field to receive at least one of text, numeric and alpha-numeric information.

19. The method of claim 18 wherein the transaction identification information includes any one of a group including user information identifying a party to a transaction, item information identifying a subject of a transaction and date information indicating a date associated with the transaction period

21. The method of claim 18 wherein the feedback input comprises at least one of a plurality of user-selectable feedback options.

22. The method of claim 21 wherein the plurality of user-selectable feedback options are presented in the form of a drop-down menu.
23. The method of claim 21 wherein the plurality of user-selectable feedback options are type options that indicate a feedback type associated to feedback information.
24. The method of claim 22 wherein the feedback type includes any one of a group including positive feedback, negative feedback and neutral feedback.
25. The method of claim 21 wherein the plurality of user-selectable feedback options are presented as being user-selectable by any of a group including a plurality of check boxes and a plurality of radio buttons.
26. The method of claim 18 including displaying a skip input for each of the plurality of transactions within the user interface, each skip input being user-selectable to indicate whether or not feedback is being provided for associated transaction identification information.
27. The method of claim 18 wherein the user interface comprises a markup language document displayed within a browser.

28. The method of claim 18 wherein the association is indicated by display of a respective feedback input proximate the specific transaction identification information.

29. The method of claim 18 wherein the association is indicated by display of a graphical indication that indicates the association between the respective feedback input and the specific transaction identifier information.

30. A method of harvesting comments pertaining to items of a network-based transaction facility, the method including:

identifying a plurality of items;

communicating user interface information to a client via a communications network, the user interface information including item information concerning at least first and second items of the plurality of items and specifying [an] a single input interface facilitating user input of comments pertaining to each of the at least the first and second items of the plurality of items; and

receiving the comments, provided by the user through the single input interface, for each of the at least first and second items, the comments being received via the communications network.

31. A method of displaying a single user interface to harvest comments pertaining to items of a computerized transaction facility, the method including:

displaying item identification information for each of a plurality of items within [a] the single user interface displayed on a display device; and

displaying a comment input for each of the plurality of items within the single user interface as displayed on the display device

wherein each comment input by a user is displayed so as to indicate an association with respective transaction identification information and wherein each comment input by the user comprises an input field to receive at least one of text, numeric and alpha-numeric information.

32. A system for harvesting comments pertaining to items of a network-based transaction facility, the system including:

a search function to identify a plurality of items specified by a first user;

a display function to communicate user interface information to a client via a communications network, the user interface information including item information concerning at least first and second items of the plurality of items and specifying a comment interface facilitating user input of comment information for each of the at least first and second items of the plurality of items, wherein the user interface information is displayed on a single user interface; and

a receive function to receive the comment information, provided through the comment interface, by a user, for each of the at least first and second items, the comment information being received via the communications network.

33. A system for harvesting comment information pertaining to an item of a network-based transaction facility, the system including:

first means for identifying a plurality of items specified by a first user;

second means for communicating user interface information to a client via a communications network, the user interface information including item information concerning at least first and second items of the plurality of items and specifying a comment interface facilitating user input of comment information for each of the at least first and second items for the

plurality of items, wherein the user interface information is displayed on a single user interface; and

third means for receiving the comment information, provided through the comment interface, by a user, for each of the at least first and second items, the comment information being received via the communications network.